

OSHAWA PUBLIC LIBRARIES

How to Start your own Repair Café
Tracy Munusami, Ellen Stroud



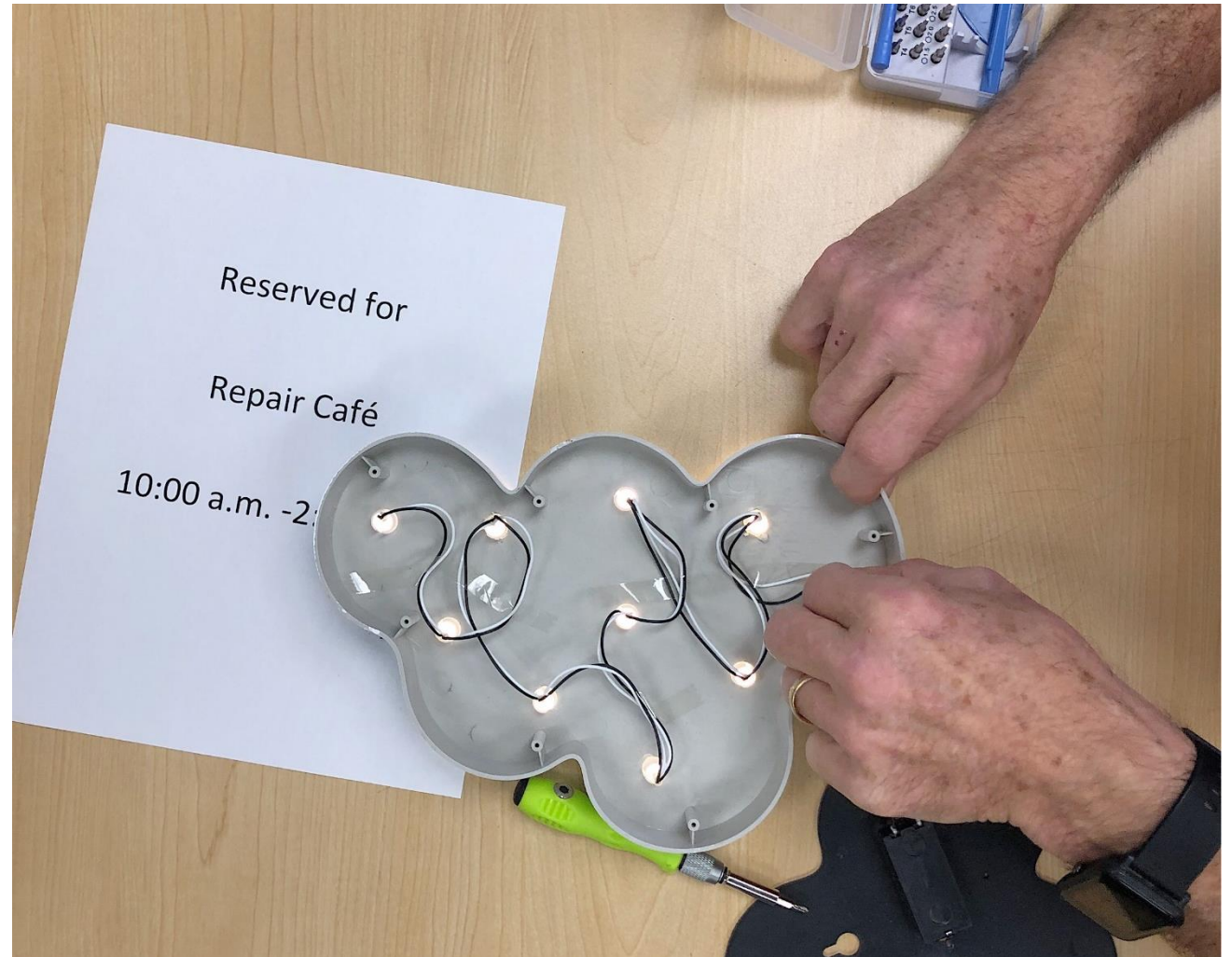
Mission Statement

Oshawa Public Libraries enriches the lives and potential of the people of Oshawa by connecting them to the world of information and each other.

What is a Repair Café?

The Repair Café Foundation has the following goals:

- bring back repairing to local society
- maintain repair expertise and spread this knowledge
- promote social cohesion in the local community by connecting neighbours from very different backgrounds and with each other through an inspiring and low-key event.

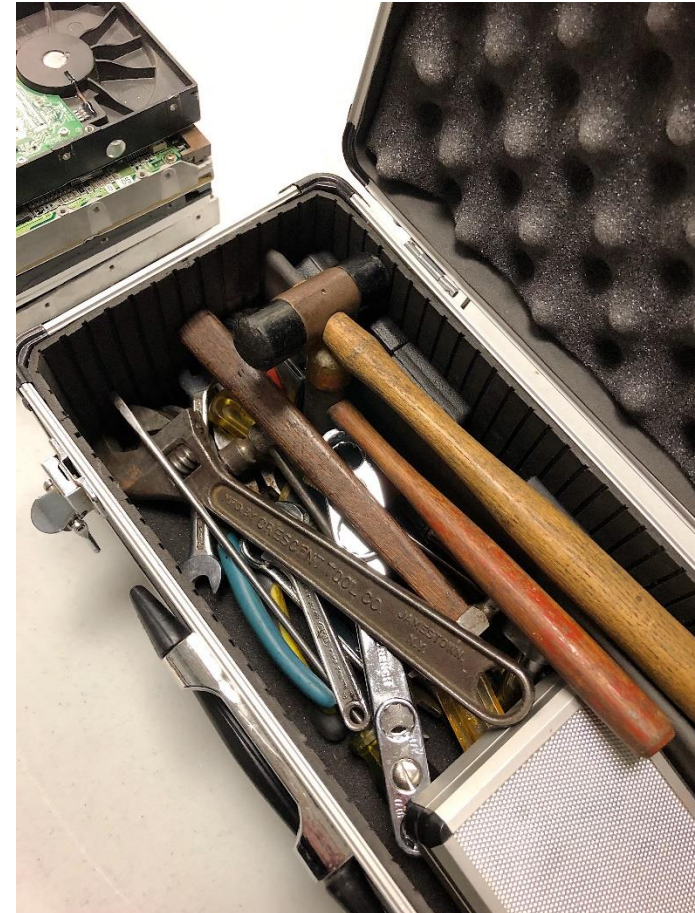


How to start your own Repair Café



- [Repaircafe.org](https://repaircafe.org)
- Membership and toolkit
- Recruit Volunteers
- Begin to collect tools and supplies through budget or donations

“Very positive experience with helpful members of the community.”



Barrie Public Library's Repair Café

- Started Spring 2017
- Program started to reach Adult Makers
- 1-4pm on Saturdays
- Orientation & Training were provided
- Two types of volunteers recruited: Fixers & Greeters



BarriePublicLibrary @BPL_inthecity · Apr 13

Today is our Repair Café! 🛠️ Bring a broken item and one of our volunteer Fixers will help you try to fix it! Save that item from ending up in the landfill 😊

Downtown from 1-4pm. Learn more: barrielibrary.libnet.info/event/1234349

#repaircafe #barrie #ecofriendly



Seniors Community Grant

- Ministry of Seniors and Accessibility
- Their goals were broken out into Key and Secondary Priorities
 - Provide opportunities for seniors to network and be part of the social fabric of their community while providing a valuable service
 - Promote intergenerational partnerships by engaging all ages
 - Provide opportunities to combat social isolation
- Our grant proposal asked for funds to host 6 Repair Cafes between July 2018 and March 2019 at our 4 branches

Marketing and Communication

- Local Rotary Club
- Alzheimer's Society of Durham Region
- Oshawa Senior Citizens Centres
- Durham Woodworking Club
- Library Board and staff
- Friends of the Library Group
- Durham College and University of Ontario Institute of Technology
- Club Carib (Caribbean Cultural Centre)
- Durham Council on Aging

A vertical poster for the Repair Café. The top section has a light blue background with the title "Repair Café: Don't Throw it Away!" in bold black text. Below the title, the location "McLaughlin Branch, Auditorium" and dates "Sunday, May 26, 10 AM-2 PM" and "Saturday, July 20, 10 AM-2 PM" are listed. A paragraph of text describes the event: "Learn how to repair broken home appliances, electronics, jewellery, clothing, and more at our free Repair Café. Our skilled volunteers will work with us to teach and learn new skills and keep items out of landfills." Below this, a smaller line of text encourages volunteering: "If you have a flair for repair, please consider volunteering to be a member of our Repair Café team. Call Tracy at 905-579-6111 ext. 5245 for more details." The middle section features a colorful illustration of a workbench with various tools like a hammer, wrench, and screwdriver, and a red toolbox with the "Repair Café" logo and the tagline "Toss it? No way!". The bottom section has a white background with contact information on the left: "905.579.6111", "oshlib.ca/signup", and "65 Bagot Street". On the right, there is a logo for "OSHAWA PUBLIC LIBRARIES" with a colorful striped background.

Repair Café:
Don't Throw it Away!

McLaughlin Branch, Auditorium
Sunday, May 26, 10 AM-2 PM
Saturday, July 20, 10 AM-2 PM

Learn how to repair broken home appliances, electronics, jewellery, clothing, and more at our free Repair Café. Our skilled volunteers will work with us to teach and learn new skills and keep items out of landfills.

If you have a flair for repair, please consider volunteering to be a member of our Repair Café team. Call Tracy at 905-579-6111 ext. 5245 for more details.

905.579.6111
oshlib.ca/signup
65 Bagot Street

OSHAWA
PUBLIC
LIBRARIES

Marketing and Communication



Do you have a talent for fixing things? If you have the skill set to repair appliances, jewellery, clothing, bicycles, etc., and would like to volunteer at the Library's Repair Café, call Tracy at 905-579-6111 ext. 5245.

Funded by the Ontario government, through the Seniors Community Grant Program.



Repair Café: Don't Throw it Away!

Bring your broken home appliances, electronics, clothing repairs, jewellery, and more to our free Repair Café. Our skilled volunteers will work with us to teach and learn new skills, and keep items out of landfills.

Northview Branch (250 Beatrice St. E.)
Saturday, March 23, 10 AM-2 PM

Stay tuned for more 2019 dates!



905.579.6111
oshlib.ca/signup



Marketing and Communication

- Posters, postcards, bi-monthly library program guide
- Developed waiver forms for public and volunteers
- Developed evaluation forms for the public and the volunteers

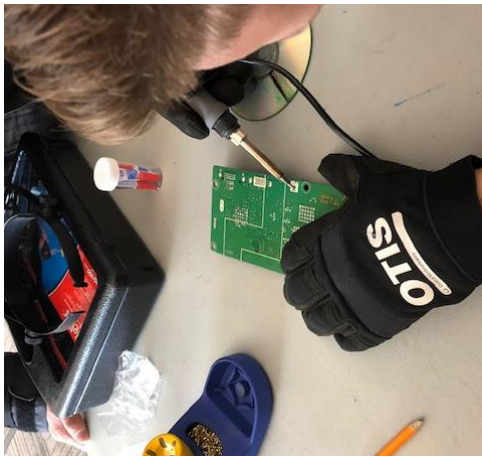
Volunteers are the key to success



"I think the Repair café is a marvellous idea and I am sharing with my senior friends. Little odd things that need doing can be hard for us. Great idea. Keep it up."

Volunteer Orientation

- Program Initiatives
- What to expect
- Safety
- Schedule
- Tools/Supply recommendations



On the day

- Library staff:
 - Set up tables, repair tools and equipment, collections display, coffee table and lunch
 - Registration table
 - Waivers, photo release forms, triage, evaluation
 - Social media: 335 followers engaged with us on Facebook, Twitter and Instagram



Oshawa Libraries @OshawaLibraries · Mar 22

Learn how to repair broken home appliances, electronics, jewellery, clothing, and more at our free Repair Café! Our skilled volunteers will work with us to teach and learn new skills and keep items out of landfills. To learn more, visit bit.ly/2UwVF8B



Lessons Learned

- Form a task group with a point person to oversee all of the details
- Select the right staff to run the events
- 10 am - 2 pm (set up and tear down extra, so 9-3)
- Provide coffee for volunteers and the public (It's a Café!)
- Provide lunch for volunteers and ensure they take a break!

Lessons Learned

- Volunteers with no customers
- Customers with inadequate volunteers
- Missing skill sets
- Awareness in the community
- Communicating the intent of the Repair cafes (Demanding Customers)
- Crowd control and triage
- Space
- Electrical outlets
- Managing the tool kits



Accomplishments



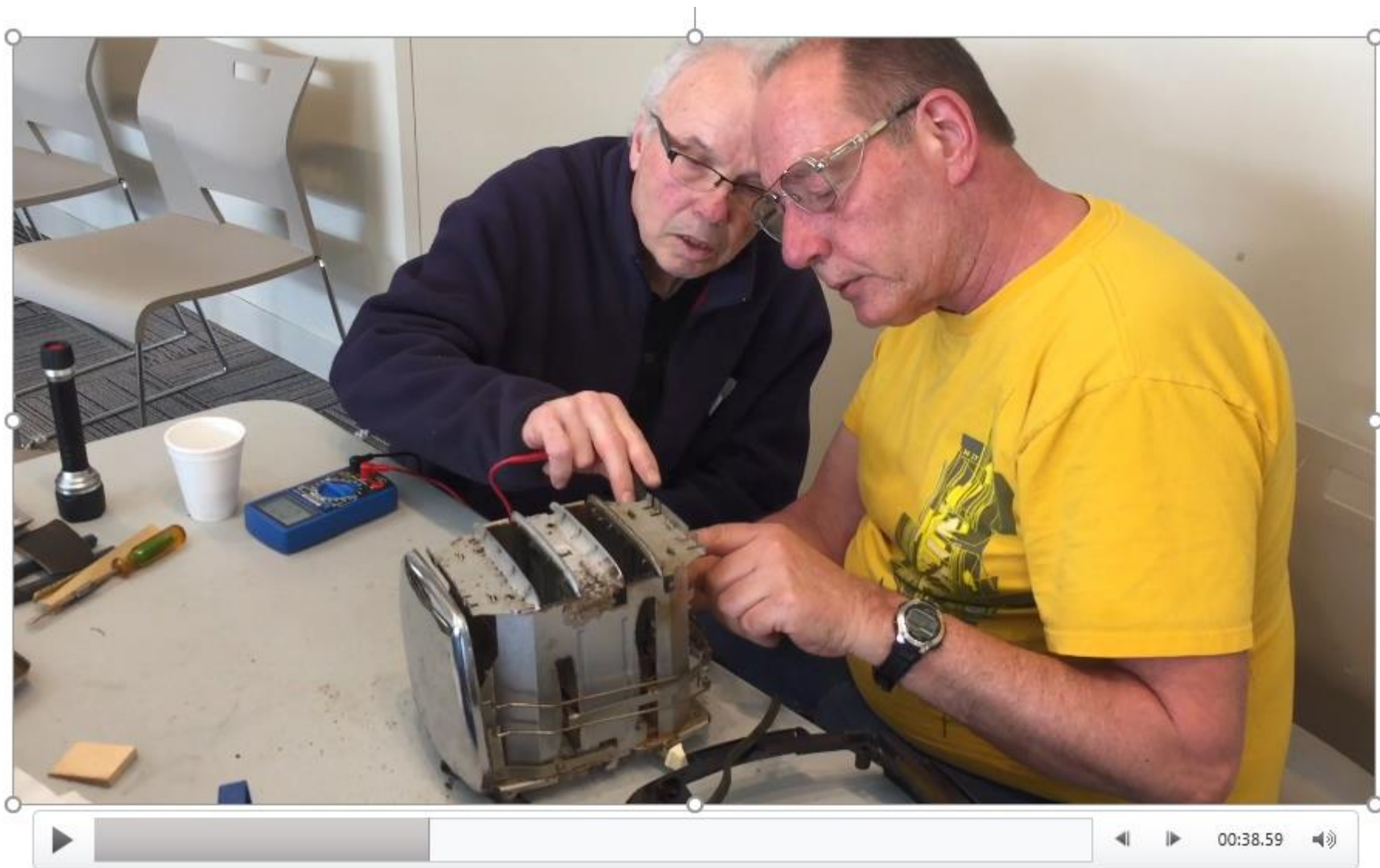
- 8 Repair Cafés
- 246 participants
- 16 dedicated volunteers with different skill sets
- Items fixed include: heaters, capes, CD players, bracelets, coffee makers, mixers, fans

Accomplishments



- Networking
- Validation
- Friendships
- Teaching skills and vocabulary to new generations

“They got my laptop working after 2 years. I was going to throw it out! I learned so much”



Contact Information

- Ellen Stroud, Director Service Design & Delivery
 - Estroud@oshawalibrary.on.ca
 - 905-579-6111 ext. 5254
- Tracy Munusami, Manager Service Excellence
 - TMunusami@oshawalibrary.on.ca
 - 905-579-6111 ext. 5245

