

Public Libraries and Neighbourhood Hubs

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Agenda

- Genesis/Background
- History of the 'Hubs'
- Digital Inclusion
- Library programs and events
- Aligning with Provincial Vision
- Next Steps
- Best Practices
- Q&A



Background



Genesis



Launch of the 'Neighbourhood Hubs'



Quick Facts:

Origin: Mayor's Prosperity Initiative

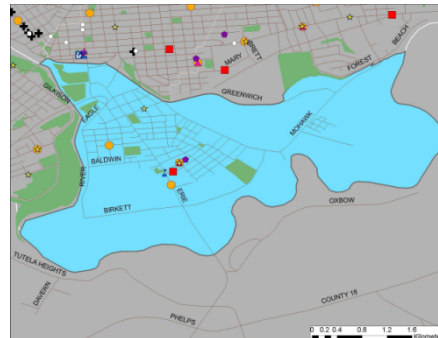
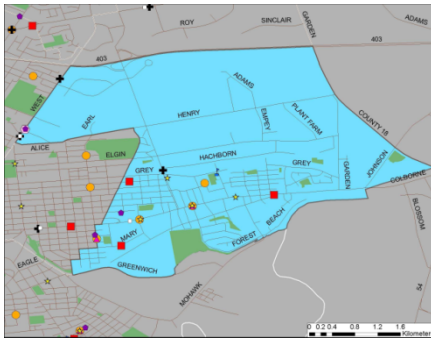
Seed Project: Steps to Success

Term: 2013-2015

Location: Eagle Place and East Ward

Funding: \$92 000 per year

Purpose: Community approach to strengthening family outcomes and improving neighbourhood prosperity



Pilot Summary

By the Numbers:

225 Connected to Educational Activities

1622 Connected to Health Promotion Activities

2371 Connected to Social and Recreational Activities

Milestone Achievements:

- Partnership with GEDSB to create 'Major B Hub Space'
- East Ward and Eagle Place 'Hub' Working Groups
- Significant Community Contributions and Partnerships



Community Partners



Ontario Early Years Centres



East Ward
Echo Place
Neighbourhood Association



Digital Inclusion Strategy



Three-way Funding Partnership



Priorities and Actions

Improve Digital Skills

- **Develop Partnerships**
- **Provide Digital Skills Training**

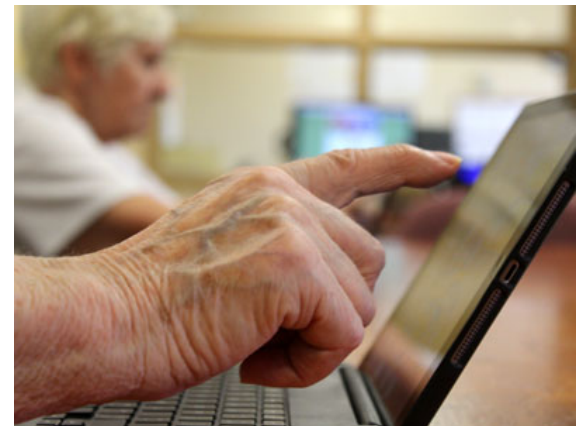
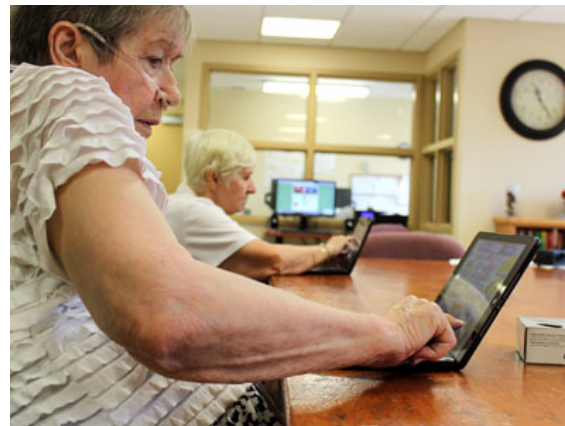
Improve Access to the Internet

- **Create Digital Spaces**
- **Focus on Economic and Social Outcomes**

Improve Access to Digital Resources

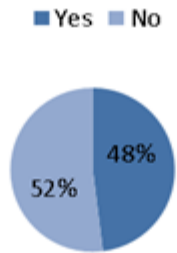
- **Remove Barriers to Accessing Resources**
- **Support Innovative Service Delivery**

Digital Spaces

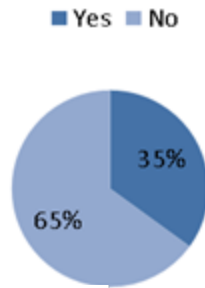


Digital Spaces

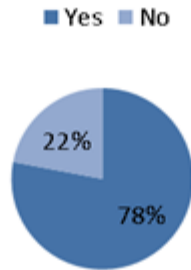
Using 'W' Lounge for Homework



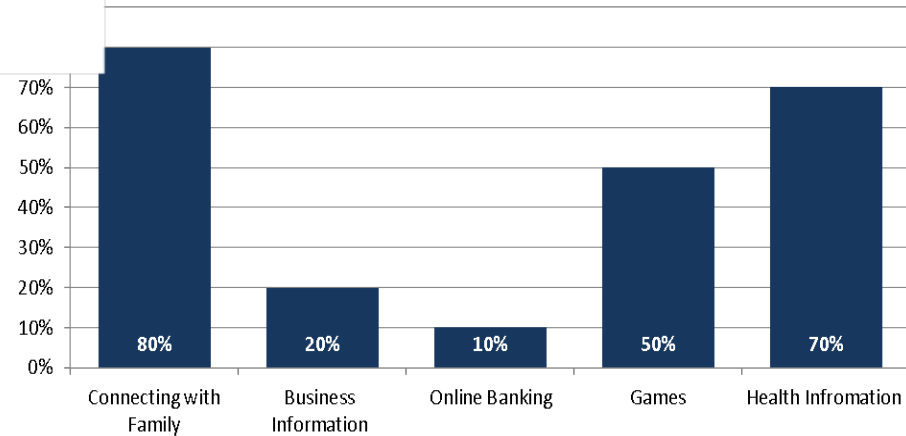
Using Technology for the First Time



More Interested in Technology



SRC Primary Uses



Literacy and Neighbourhood Hubs



Neighbourhood Hub Maker Days



Hub - Maker Days



Hub Maker Days



Hub Partnership Grows



Seniors and Digital Inclusion



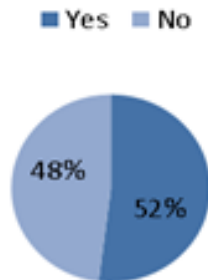
Library Friendly Community



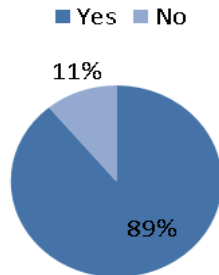
iPad Lending Library



Using Tablet Technology for the First Time

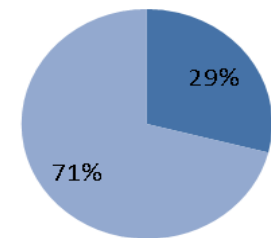


More Interested in Technology



Primary Uses

- Education and Career Information
- Social Media and Community Information



Library Resources

- Connectivity
- Digital Lab - new technologies
- Enthusiastic and engaged staff
- Free access to recreational, leisure, informal educational resources, non judgemental space
- CYW - Moms and Tots group



Alignment with Provincial Vision

COMMUNITY HUBS IN ONTARIO:

A Strategic
Framework &
Action Plan

Next Steps

- Traditional and Digital Literacy
- Libraries essential to process
- mifi (loaning)
- digital media labs
- library replacing Children's literacy computer stations with iPad units
- revising circulating iPad collection



Best Practices

- Risk taking
- Focus on the positive
- Everyone is in
- Involving residents - understanding need
- Track and measure impact
- Ongoing relationships



Questions

