OCULA President 2004 Delia Cipollone Antonacci, Seneca College



espite the weather this summer, I hope everyone took the time to relax and enjoy some time away. With renewed energy, we are ready to face the new academic year. Here are some updates on people and activities of interest to OCULA members.

The OCULA annual spring dinner was hosted by York University in early May. The speaker was Brian Cantwell Smith, newly appointed Dean of Faculty of Information Studies at the University of Toronto (FIS). Professor Smith is also cross-appointed to the Department of Philosophy, the Department of Computer Science and the Program in Communication, Culture and Information Technology at the University of Toronto at Mississauga. More details about the dinner are provided further in this newsletter.

Eva MacDonald from the Bibliocentre has agreed to serve as contributing editor to OLA's ACCESS magazine on behalf of OCULA. Eva will be taking over from Barbara McDonald, McMaster University.

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# InsideOGLA

For and about members of the Ontario COLLEGE AND UNIVERSITY Library Association

# OCULA Spring Dinner & Networking Evening, May 5 2004

FEATURED SPEAKER: BRIAN CANTWELL SMITH, DEAN, FIS, UNIVERSITY OF TORONTO

### By SOPHIE BURY

his year's OCULA Spring Dinner event was hosted by York University and took place in the very attractive Dining Hall in the new Schulich School of Business on May 5, 2004. Over fifty academic librarians from across Ontario gathered to enjoy dinner, to network, and to listen to the presentation by featured speaker Brian Cantwell Smith, the newly appointed Dean of the Faculty of Information Studies at the University of Toronto (FIS). Professor Smith is also cross-appointed to the Department of Philosophy, the Department of Computer Science and the Program in Communication, Culture and Information Technology at the University of Toronto at Mississauga. He received his B.S., M.S. and Ph.D. degrees from MIT, studying in the Artificial Intelligence Laboratory of the Department of Electrical Engineering and Computer Science. Dr. Smith's experience following his Doctorate has been extensive and varied. He has held senior administrative and research positions at the Xerox Palo Alto Research Center (PARC), and both academic and administrative positions at Stanford University, Indiana University Bloomington and Duke University. Dr. Smith has a reputation as an inspiring and supportive teacher and mentor. He also has a highly impressive record in research, having managed eight research projects (including one with an annual budget of \$6 million) and is the holder of a patent. He is the author of ten technical reports, more than 35 articles, and three books, including a seven-volume series, The Age of Significance: An Essay on the Origins of Computation and Intentionality, which has been accepted for publication by MIT Press. He was also recently awarded a Tier 1 Canada Research Chair starting January 2004.

Dr. Smith's presentation was stimulating and entertaining, and demonstrated the speaker's wit, intelligence, originality and vision. Dr. Smith focused primarily on the future he would like to build for FIS, but also stressed the value

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# OCULA Spring Workshop 2005 - An OLA Education Institute Calendar Event - Effective Information Literacy Programs and Instruction

OCULA Council is pleased to announce its two-day Spring workshop to be held on March 31st and April 1st 2005 in Toronto (exact location TBA). Through a combination of presentations, brainstorming, and small group work and discussion, featured expert speakers Trudi Jacobson and Thomas Mackey will examine how collaborating with faculty, designing scalable models, and incorporating specific teaching techniques and learning activities can play a key role in building successful information literacy programs. More information is available at:

http://www.accessola.com/site/showPage.cgi?page=education/ei04/jacobson\_mackey\_ocula.html

# **Ontario Colleges' Pilot for Virtual Reference: Status Report**

### By Dr. Catherine Wilkins

hrough the leadership of the Bibliocentre and its User's Advisory Group (UAG) two complementary groups were established to pilot a virtual reference project from the perspective of urban, rural, small, medium and large colleges. One group managed technical services and the other group managed client services. Together these groups decided that a synchronous service would best meet the perceived needs of their users, i.e., users expect virtual reference to be live. The two groups reviewed current virtual reference tools including LSSI and Question Point, and considered others.

Participation in the pilot was voluntary and grew as the pilot project evolved. Participating colleges contributed time and human resources. The pilot included: Algonquin, Centennial, Conestoga, Confederation, Georgian, George Brown, Humber, Loyalist and St. Clair Colleges and The Bibliocentre. The purpose of the pilot was to provide opportunities for many colleges to participate and to enable staff to become engaged with virtual reference. The hope was that some colleges would champion virtual reference. The pilot was scheduled for the summer term and the hours of operation were 11:00-3:00 Monday to Friday for a four week period. Although the pilot was brief it provided time for staff to work with the Question Point product in a limited environment. Three colleges made Ouestion Point available to their users and several colleges communicated with each other in "role-play" as part of their virtual reference trial. For staff new to virtual reference this provided a risk free learning environment

The outcome of the pilot project was shared through the following reflections of the participants. Participants commented on several aspects of Virtual Reference including technical, process, and human issues that arose using Question Point. Participants liked the range of applications available in Question Point, specifically chat, co-browsing and sharing applications with the

patron. The pre-designed generic scripts were also considered beneficial. The feature that allows the library user to take control and become involved in the search, while, simultaneously the library staff member "approves" this role enables maintenance of some sense of order in the process. The process of co-browsing, although beneficial, was considered to be cumbersome due to the number of steps required in the process. It was also noted that during a virtual reference session it was disconcerting not to be able to know for sure what the user was viewing.

The human issues identified concerned the need for policies and guidelines and most critically, awareness that not everyone will be suited to virtual reference work, nor will all reference questions be suitable to the virtual reference environment. These salient reflections will set the course of direction for the working groups.

The technical services and client services working groups will now define policies and standards of practice, modes of training, and ways to monitor the ongoing evolution of the Colleges Virtual Reference initiative.

This is a new era of technology for colleges and having a consortium to experiment with such new technologies is an important element in enabling colleges to move forward. The participants are excited about how this will re-engineer their delivery of reference services for the future.

### OCULA Spring Dinner & Networking Evening, May 5 2004

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he placed on feedback from his audience, left time for questions, and expressed gratitude for the opportunity to venture "north of Bloor" to speak to OLA's academic librarians.

He stressed the importance of core goals for FIS: firstly, to define clearly what this department does, and secondly, to promote this within the University. He described the problems of terminology: for example, the word "information" does not lend itself to "exquisite precision," and Information Studies is highly interdisciplinary in nature. In addition, various academic departments or disciplines see themselves as engaged in activities involving the storage, usage, and dissemination of information. Therefore, FIS must stake a clear and unambiguous claim to its role on campus.

Professor Smith explained the need for a distinctive mission: narrower than the use of information, higher than the use of technology, and broader than what is commonly understood by the "L-word."

While wishing to preserve what is best about the traditions, history, and depth of expertise within FIS, Professor Smith is striving to build a new vision which takes account of the profound changes to the material substrate of information practice.

Professor Smith identified some activities and alliances that could make FIS a catalyst in piloting change in information practice across the University. Strategic alliances between FIS and institutions such as the Monk Centre can realize the benefits of mutual expertise. Fusing separate areas of study, such as libraries, archives and museums, can also foster progress. An infusion of new and relevant skills can be attained by creating shortterm, rotating faculty appointments within FIS for professional and academic experts from outside fields, including both private and public sectors. Dr. Smith also suggested the creation of new combined degree programs (e.g. Law and Information Studies), and more inter-faculty communication among Deans.

### SuperConference 2005 February 3–5, 2005

# By Robin Bergart & Cynthia McKeich, OCULA SuperConference Co-Ordinators

ark your calendars now for February 3–5, 2005 for one of the most exciting SuperConferences yet! OCULA has raised the roof with an unprecedented 37 sessions. Not only will there be something for everyone, there may be two somethings for everyone! We have sessions on information literacy and instruction, reference and research, partnerships, advocacy and marketing, technical services, collections and resources, and values and vision in librarianship. Our experienced and knowledgeable speakers are not from only Ontario, but across Canada and the United States. Here are some highlights from the 2005 OCULA program.

### **Informational Literacy Instruction**

Under the banner of information literacy we have Jane Burpee and Peter Wolf from the University of Guelph to discuss learning theories and teaching techniques in "Experimental Learning Theory? They Didn't Teach That in Library School". From Purdue University, Cheryl Kern-Simirenko will discuss how the concept of multiple literacies is tackled in their innovative "Digital Learning Collaboratory". A blueprint for faculty and librarian collaboration will be outlined by Georgian College's Karen Halliday and Jacquelin Limoges in "Librarian and Faculty Collaboration: A Blueprint for Integrating Information Literacy into the Curriculum". Barbara Fister from Gustavus Adolphus College in Minnesota offers "Information Literacy and the Marketplace of Anxieties: Interdisciplinary Approaches for the Evaluation of Sources".

### **Innovations in Reference Service Delivery**

"The Art of the Reference Interview", both in person and virtually will be explored by University of Western Ontario's Catherine Ross and Kirsti Nilsen. Seneca College's Mara Bordignon will discuss the "Challenges at a College Reference Desk" by shedding light on the changing environment and dynamics of reference in an academic setting. Mark Robertson from York University and Diane Granfield from Ryerson University will report on a study that has explored the motivations, expectations, and perceptions of virtual reference users in "Virtual Reference Users: Expectations & Perceptions". Librarians from Simon Fraser University in British Columbia will share their experiences of taking face-to-face reference service out of the library in "Librarians Have Left the Building – Ask Us Here!".

### **Technology, Technical Services, and Statistics**

**"GIS Service and Outreach in an Academic Library"** will be explored by Andrew Nicholson from University of Toronto at Mississauga. We have two statistics sessions this year with **"A** 

Tour of StatsCan" by Victoria Crompton from Statistics Canada, and "The Dust Has Settled: Navigating the 2001 Census from Geography to Demography" with Ryerson's Suzette Giles and Jeff Moon from Queen's. The hot topic of federating searching will be discussed by Carolyn Lam and Jane Foo of Seneca College in "Implementing Federated Searching: A College's Perspective". Improvements in VDX software will be highlighted in "RACER 2.7: What the Future Entails" with Amy Greenberg from University of Toronto and Anne Fullerton from University of Waterloo. Are you looking for ways to jazz up your online tutorials without having to acquire multimedia development expertise? Join James Watson from Trent University and Jennifer Thiessen from Brock University for "Adding Pizzazz to Your Website Using Video Capturing Software".

### **Collections & Resources**

Hear about the new College Library standards from Laraine Tapak (Confederation College) and Gladys Watson (Centennial College) in "Meet Your College Library Standards and You've Met a Powerful Friend". Learn about a streamlined approach to collection development as two Seneca College librarians showcase "Seneca's Collection Profiles". Kit Wilson from the University of Alberta will discuss "Managing the Acquisition of Print Monographs in an Electronic Environment".

### **Management & Library Issues**

How effective is your orientation and training for new librarians? Find out what works (and what doesn't) from Joanne Oud and Angela Madden from Wilfrid Laurier University in "Training and Orientation for Librarians". Join Joan Leisman from the University of Toronto and Janice Crichton Patterson from the University of Toronto at Scarborough for "Mentoring in the Academic Library" which tackles the importance of mentoring as a professional activity. Daniel Phelan from Ryerson will explore "Creating Leaders: The Impact of Leadership Training Programmes on the Subsequent Leadership Behaviour of Librarians". Moe Hoesseini-Ara of Markham Public Libraries will join Joanne Oud from Wilfrid Laurier to talk about the "Lessons We've Learned (and are still learning): advice for new and aspiring managers".

### **Other sessions**

Other topics of interest include Dr. Ian Kerr from the University of Ottawa speaking on "Why Librarians Should Care About Digital Rights Management" and Nadia Caidi from FIS at U of T discussing the "Information Practices of Ethno-Racial Communities". Jennifer Soutter and Anne Kaay from the University of Windsor will chat about life outside Canada in "Gaining International Experience". Have you ever wondered about the origins of professional training for librarians? Elaine Boone will enlighten you in "Do I Need Blue Stockings to Attend?". Roma Harris from the University of Western Ontario will discuss "The Politics of Care in Librarianship: the future of women's work in a wired world". Any many many more!

### **Lorna Rourke receives Academic Librarianship Award**

### By Wendy Rogers, University of Guelph Library

Lorna Rourke of the University of Guelph Library recently received the Academic Librarianship Award granted by the University of Guelph Faculty Association. This prestigious award provides peer recognition of colleagues who have made significant contributions to the academic life of the University.

As the Academic Liaison Librarian for the School of English and Theatre Studies at Guelph, Lorna has worked particularly hard to enhance electronic collections in support of the School. She has acted as the manager of the Virtual Reference service Guelph offers with York and Ryerson. Lorna is committed to teaching students how to become better researchers.

Her commitment to teaching extends well beyond her own library, however. Lorna has taught reference skills through Mohawk College's Library Techniques & Information Broker Program (1990-1991; 1998-1999), and has taught the full-credit Academic Libraries course at Western's Faculty of Information and Media Studies. The Academic Libraries course is unique—none of the other English-language library schools in Canada offers a comparable course. Through this course, Lorna has made an important contribution to the teaching and learning about academic libraries in Canada, serving as a role model for future academic librarians.

Former student Melanie Boyd (MLIS, Western '04) recalls her experience in that course: "I remember ideas, even ideas about ideas. I remember strong, productively uncomfortable thoughts and feelings in myself and in others. I remember my mind being changed and, even, changing minds – and I remember . . . the students (and prof) laughing – a lot."

Lorna has proven her commitment to advancing librarianship through her participation on the Guelph Public Library Board (1995-2001) and in various involvements with the Ontario Library Association, including President of the Ontario College and University Library Association (1992-1993).

### **OCULA Web Site – New Look, New Home!**

OCULA's new-look web site is now hosted directly by OLA at:

### http://www.accessola.com/ocula

Revisions were made to bring "the look and feel" of the site in line with the OLA web site, and to ensure a more dynamic site with new events and information featured prominently on the home page. OCULA Council would like to acknowledge the generous donation of time and expertise to this web project by Andrew Ryther at the OLA Office.

## Around the Province

### **Confederation College**

Confederation College Library is pleased to announce a new collection on Fetal Alcohol Spectrum Disorder (FASD) -- the largest collection in Northwestern Ontario. The collection of books, videos, and CDs is the result of a partnership between the Library, the NorWest Community Health Centres, and the Fetal Alcohol Support & Information Network. FASD can create a variety of problems throughout the various stages of a person's life, including everything from motivational problems and mental illness, to early school dropout or chronic unemployment. These occur as a result of the fetus having been exposed to alcohol. The collection is a valuable addition for the nursing, early childhood, and social service programs at the College. It will also be made available to the entire community of Thunder Bay and Northwestern Ontario.

### **Fleming College**

This fall, Fleming College celebrated the official opening of its Environmental Technology wing. This new addition at the School of Environmental & Natural Resources Sciences in Lindsay, Ontario is one of the most environmentally sound commercial buildings in Canada. This exciting new teaching and learning wing has a green roof, a constructed wetland and a walkway embedded with plant and animal specimens that is part of the TransCanada trail. It also houses a geomatics lab, a computing learning commons, a mapping lab, a biodiversity commons and a new library. This integrated facility allows students to move freely from the biodiversity lab, where they can sign out specimens such as skull sets, leaf collections and bird wings with the Sirsi library system; to the library, where they can use the maps, periodicals and books to research their species. The library is approximately 18,000 square feet and seats about 120 students. With doors leading to all of the labs from the library, the library is truly the hub of learning within the new facility.

For a tour anytime, call Darlene Craig @ 705–324–9144 ext. 3301 or come to the College's open house on Saturday, November 6, 2004. If you'd just like to visit us in the library, call 705-878–9319. We'd love to see you and show you our new Environmental Technology wing.

### **Ryerson University**

Ryerson University Library has completed renovations to build the Ronald D. Besse Information and Learning Commons. Renovations began in May 2004, with the targeted date of completion for the first week of classes in September. The main floor of the library has been reconfigured to accommodate a new entrance, and renovations have been made to the Circulation area and Borrower Services departments. Other projects included the construction of the Commons, which will house workstations populated with comput-

# Around the Province, continued

ers connecting to the Library's electronic resources, and a technology classroom to facilitate instruction and the development of research skills. The Writing Centre has also moved into the reconfigured space to allow for better partnerships in support of student success.

### **University of Western Ontario**

This summer, several D.B. Weldon Library staff members have been working on a project to gain much needed user space, and at the same time turn the Government Publications collection into a Government Publications Research Collection (GPRC). As part of this project, Western Libraries will be adopting the Library of Congress classification system for government publications in lieu of the current CODOC classification scheme. Maureen Ryan, a reference/instruction/collections librarian in Weldon, has been working with Jim Ford, a cataloguer in Library Technical Services, in consultation with Wendy Kennedy, Associate University Librarian (Information Services) on an LC-modified classification that will reflect unique elements of Canadian publications not expressed through LC.

As a result of the change in service delivery at the Allyn & Betty Library to one service desk, Taylor staff members have been invited to make presentations on the change, including:

- a presentation entitled "UWO Integrated Service Desk" by Joan Kammerer and Carrie Kocela at an Information Services Training Retreat, University of Waterloo in April;
- a presentation by Eeva Munoz to "The Library as Place" annual meeting workshop of the Association of Canadian Medical Colleges (ACMC) in April; and
- a poster session, presented by Eeva Munoz, and co-authored by Harriet Rykse at the 25th International Association of Technical University Libraries (IATUL) Conference in Krakow, Poland in June.

During the summer and continuing through to October 2004, documents from Western Libraries' Music Library have been on display in Vienna as part of an exhibit featuring Alma Rosé at the Jüdisches Museum Wien (Jewish Museum Vienna). Seventyone items from Western's world class Gustav Mahler-Alfred Rosé Collection. including letters, photographs, telegrams, concert programs and music scores, have been lent for a commemorative exhibit, "Alma Rosé: from the Concert Hall to Auschwitz". The late Mrs. Maria C. Rosé. widow of Music Professor Alfred Rosé, donated the Mahler-Rosé Collection to the University of Western Ontario. The exhibit opening received extensive European media coverage.

### **University of Windsor**

In January, Leddy Library's Art Rhyno was awarded the OCULA Academic Librarian of the Year Award. Also in January, Windsor International awarded Jason Yu, Leddy Library's Data Librarian, seed money to pursue his research on Indigenous Knowledge Discovery and Use for Sustainable Development in Highland China. In February, The University of Windsor's Centre for Studies in Social Justice named Leddy librarian Tad Venkateswarlu as its Social Justice Person of the Year. In April, Leddy's Leila Wallenius was presented with the President's Employment Equity Award, which recognizes an individual's outstanding contribution to the Employment Equity Program.

In light of these recent accomplishments and to mark the hard work that all the Leddy Library staff had put forward to make the first year of the double cohort a success, we threw a big party in April for ourselves called The Leddy Celebration.

### **York University**

The Steacie Science and Engineering Library at York University has recently undergone extensive renovations. The Library was closed for several months this summer. The new Library, which opened this September, is much more spacious, and will provide more public workstations, group study rooms, and comfortable, open areas to relax, read, and study.

York is participating in the ARL-sponsored SAILS project: Standardized Assessment of Information Literacy Skills. York will be administering an online questionnaire to 200+ undergraduates starting this fall. The purpose of the project is to develop a standard instrument for measuring levels of information literacy. The University of Western Ontario is the other Ontario university participating in this project.

# President's Message

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Cynthia McKeich (Seneca) and Robin Bergart (Guelph), OCULA Superconference coordinators, are putting together an outstanding conference for 2005. They have organized 37 sessions, the most sessions OCULA has had at the Superconference. The speakers lined up are from all subject areas of interest. Further details about the conference can be found in this issue of the OCULA newsletter. We are looking forward to seeing you all there!!!

That's all for now! Email your comments, questions or concerns to delia.antonacci@senecac.on.ca.

I look forward to hearing from you.

## PEOPLE NEWS

### **Canadore College / Nipissing University**

**Barbara Lee** is retiring as Associate Director, Library Services for Canadore College and Nipissing University after over 30 years of dedicated library service in North Bay, Ontario. She has plans to travel extensively with her husband Nate, and to continue as an active community volunteer in the town of Sundridge.

As a result of Barbara Lee's retirement, **Donna Bourne-Tyson** is the new Associate Director. Donna has been working in the Education Centre Library since September 2003 as Manager, Library Technical Services. She previously held the position of Systems Manager and Head of Reference & AV at the North Bay Public Library.

### **University of Guelph**

The University of Guelph Library is pleased to welcome five new librarians this fall:

**Catherine Steeves** joins the library as the Associate Chief Librarian for Information Technology Services (ITS). In this new position, Catherine will mange the ITS unit, provide strategic leadership for IT and contribute to the overall leadership of the Library. Catherine has held library and information technology positions at the University of Alberta, in the private sector and at the University College of Cape Breton. Catherine has been both a participant and a facilitator at the prestigious Northern Exposure to Leadership Institute

**Justin Harrison** is a recent graduate of Western's MLIS program. In a previous life, Justin spent six years working as a chef in Vancouver hotels. He will be doing collection development and liaison for Political Studies and Government Publications.

**MJ D'Elia** is a recent graduate of Dalhousie's MLIS program. He studied English and Visual Arts at Western before going to library school. He will be working in liaison with departmental responsibilities.

**Pascal Lupien** comes to the library from the University of New Brunswick, where he was a user services librarian. He is a graduate of the University of Montreal's MLIS program. He will be working in liaison with departmental responsibilities.

**Melanie Boyd** is a recent graduate of Western's MLIS program. She comes to the library in a contract position, and she will be working in liaison with departmental responsibilities.

### **Humber College**

Margie Zekulin, Electronic Products
Librarian, took early retirement at the end
of June; her replacement is Mark Bryant.
Mark is a graduate of St. Thomas
University (BA), University of New
Brunswick (MA - History) and University
of Western Ontario (MLIS). He has
worked at the Harriet Irving Library,
University of New Brunswick and completed two co-op placements with the
University of Guelph. Mark's job title is
Reference and Information Literacy
librarian.

**Lisa DiBarbora** is the successful candidate for the Virtual Services Librarian position. She has a BA from Queen's University and a Master of Library and Information Science from University of Western Ontario. Her work experience includes working at the Canadian Centre for Management Development in Ottawa and the Stauffer and the Education Libraries at Queen's University.

**Karina Fong**, Collections Development and Technical Services Librarian, retired from Humber after 30 years. She is replaced by **Maureen Hyland**. Maureen's

BA is from Carleton University, and her library degree is from UBC. Her work experience includes working at the Great Library, Law Society of Upper Canada and University Library, University of Calgary.

Mary Goral is replacing Lynda MacLeod as the Reference Services Library Technician at Lakeshore campus. Lynda retired the end of July after 23 years. Mary has an advertising art diploma from Fanshawe College, a BA from the University of Western Ontario and a library technician diploma from Seneca College. She has worked at Victoria College, University of Toronto, Markham Public Library, Toronto District School Board and Seneca College.

Susan Samuels is the successful candidate for the Virtual Services Library
Technician position. Her education includes a Bachelor of Science in Applied Mathematics from York University and a library technician diploma from Seneca College. Susan has been working at the North circulation desk since the fall; she also has work experience with Scotiabank Business Information Services and Canada Food Service & Dining LP. Susan replaces Doug Willford who retired from Humber after 32 years.

### **Lakehead University**

**Debra Gold** is the new Electronic Services Librarian at the Chancellor Paterson Library. She comes to Lakehead from Tel Aviv University where she worked in the Law Library.

### **McMaster University**

**Donna Millard** has been appointed Interlending & Document Supply Librarian. Donna had been serving as Acting ILDS librarian since January and now assumes the position on a continuing basis.

# PEOPLE NEWS, continued

Jeannie An has been appointed to the position of Business Librarian at Innis Library beginning July 19, 2004. Jeannie comes to McMaster from the Joseph L. Rotman School of Management at the University of Toronto where she served as Public Services Librarian. She was also a former intern at Innis.

**Krista Godfrey** joined Mills Memorial Library as a Reference Librarian in July 2004. Krista graduated from FIMS in 2003. She has an MA in Classics from McMaster and worked as an intern at the Innis Library (Business) prior to her appointment at Mills.

**Robin Sakowski** has joined Mills Reference as an intern from August 23 to April 30. Robin has completed two terms at FIMS. She has a BA and an MA in English from the University of Saskatchewan, and several years' experience as a bookseller.

**Arvind Singh** is the first intern to be appointed at the Health Sciences Library. He joined the team on August 23, 2004, having completed one term at FIMS. Arvind graduated from McMaster with a BA Honours in English, and worked in Mills Library as a student assistant in his final year (1993-1994). He has since worked as an associate teacher and in customer service.

**Marcia Salmon** was appointed to the position of Cataloguing Policy Librarian on August 9, 2004. Marcia previously held positions in the Cataloguing Department at York University Library and Environment Canada Meteorology Division Library.

### **Ryerson University**

**Sonny Banerjee** (B.A., B.Ed., M.L.I.S.) has been appointed to the position of Intranet Librarian, Reference, Research and Instructional Team. Sonny originally

worked as a Reference Assistant, and subsequently in a contract position to develop a Library Intranet at Ryerson prior to his appointment. Sonny will continue to oversee the development and management of the Library Intranet, in addition to assuming reference and subject liaison responsibilities.

Jane Binksma (B.A., M.L.I.S.) has been appointed to the position of Acquisitions Librarian, Collections Team. Jane worked as a serials intern at Ryerson Library prior to her appointment, and will be responsible for the coordination of the library's acquisitions strategy, in addition to assuming reference and subject liaison responsibilities.

### **University of Western Ontario**

**Carrie Kocela** was the successful candidate for the position of Instructional/Liaison Librarian for Health Sciences in the Allyn & Betty Taylor Library, starting in September 2003. Carrie had earlier worked in Taylor on a co-op placement and as a contract librarian in Taylor's reference and instructional services. Carrie holds degrees in Biology and Education from the University of Windsor, as well as an MLIS from Western.

In September 2003, **Marisa Mitchell** joined the Allyn & Betty Taylor Library staff as a contract librarian for a two-year period. Marisa is responsible for outreach and community activities in the Health Sciences and Medicine. Marisa holds two degrees from Western: an Honours Zoology degree and an MLIS.

In January 2004, **Ruth Wallace**, Reference/Instruction/Collections Librarian in the D.B. Weldon Library, participated in the Northern Exposure in Leadership 6-day workshop designed to explore and develop leadership styles, discuss the future of librarianship, and provide networking opportunities. **Tom Adam** became Western Libraries' first Information Literacy Coordinator in March 2004, with accountability for the enhancement and extension of information literacy programming for the Libraries. Tom is located in the Teaching Support Centre in the D.B. Weldon Library, where he is able to liaise closely with staff in that Centre. Tom previously held a position as a Reference and Instruction Librarian at Weldon Library.

In April, **Kim Cornell** started a two-year appointment at UWO with subject responsibility for Chemistry, Physics and Astronomy, Earth Sciences, and Chemical Engineering. Kim comes to Western after several years of working in the corporate environment for Ontario Power Generation Inc. in Toronto. Kim holds a B.Sc. in Chemistry and an MLS from Western.

Cary Daniel in the early summer for a two-year appointment. Cary has a strong background in cataloguing and considerable experience in foreign languages and sciences, which he used extensively at OCLC where he was involved in contract cataloguing for various libraries. In addition to cataloguing, Cary will also be providing support to Research and Instructional Services in the D.B. Weldon Library.

**Selinda Berg** joined the Allyn & Betty Taylor Library staff in May in a two-year appointment as the Nursing Librarian. Selinda came to Western from Edmonton where she had just completed a practicum at the J.W. Scott Health Sciences Library. Selinda has a B.Sc. in Nutrition from the University of Saskatchewan and an MLIS from the University of Alberta.

In June, **Catherine Morrisey** accepted the position of Head, Resource Support Services for the D.B. Weldon Library. Catherine has been working in an acting

# PEOPLE NEWS, continued

capacity for the previous 22 months, first as Temporary Supervisor, Materials Maintenance Unit, followed by a one-year contract as Acting Supervisor, Access Services.

Catherine holds an Honours B.A. in Fine Arts from York University and an MLIS from Western. Catherine has worked as Senior Librarian at the Sarasota County Library in Florida, as well as in various branches of the London Public Library.

**Courtney Waugh** was the successful candidate for the professional librarian position with responsibilities for Anthropology/Psychology in the D.B. Weldon Library. Courtney has a solid background in Anthropology, having completed a B.A. in Anthropology at the University of North Carolina and an M.A. in Anthropology at the University of Arkansas. Courtney also has an MLIS from Western. Her work experience includes a co-op placement in Research and Instructional Services, and more recently a temporary position as a member of the Government Publications project team in the Weldon Library.

In August, **Melanie Burnard** assumed the new role of English/Outreach Librarian in the D.B. Weldon Library. Melanie has a B.A. in English Language and Literature as well as an MLIS from Western. Melanie has worked in various capacities over the last two years as a

co-op student/casual assistant in the Business Library, and most recently as a Reference Assistant in the Education Library.

### **University of Windsor**

There are several shiny new people at The Leddy Library. There is **Jennifer Soutter**, our new Digital Services Librarian; **Anne Kaay**, our new Social Sciences Librarian; **Jonathan Makepeace**, our new Bibliographic Services Librarian; and **Alexander Affleck** who is our Public Services Librarian for a 12-month limited term appointment.

### **York University**

York welcomed a number of staff over the summer: In July, **Michael Moir** joined York's Archives and Special Collections as University Archivist. In August, the Reference Department of the Scott Library filled two permanent positions, **Thumeka Mgwigwi** (Reference Librarian) and **Lisa Sloniowski** (Reference Librarian & Information Literacy Program Coordinator), and two contract positions, **Norda Bell Majekodunmi** and **Adam Taves** (also Reference Librarians). Also York bid farewell and best of luck to **Tiit Kodar** who retired from the Scott Reference Dept. last year.

# Michael Ridley named Chief Information Officer, University of Guelph

University of Guelph Chief Librarian Michael Ridley has accepted the new role of Chief Information Officer (CIO) for the University. The newly-created position of CIO reports to the provost and is responsible for the overall strategy and policy administration of the University's information technology, information services and information resources.

Ridley will continue to be responsible for the administration of the library as Chief Librarian. Through the role of CIO, he takes on the administration of the University's Computing and Communications Services department.

"This new position will enable the University to bring together the vision, leadership and advocacy for the development and use of information systems and information technology," Provost and Vice-president (Academic) Maureen Mancuso said. "It will further our academic mission in this important area."

-- Wendy Rodgers, University of Guelph Library

### **InsideOCULA**

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InsideOCULA describes the decisions and activities of OCULA leadership, explains OCULA programs and provides news of Ontario's college and university library systems.

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